



COVID-19 ADDITIONAL CANCELLATION TERMS AND HEALTH, SAFETY & WELLBEING (Including but not limited to COVID-19)

If COVID-19 travel restrictions are imposed ahead of departure which prevent your tour proceeding as planned, or if a traveller's home location is deemed a COVID-19 hotspot and they are unable to travel on the tour, travellers will receive a full credit, less any unrecoverable administration and supplier cancellation fees. If travel restrictions are imposed during your tour, Quadrant Australia will use its best endeavours to obtain refunds and/or credits on unused portions of the itinerary from suppliers. In all cases, Government imposed restrictions must be adhered to.

In the case of a traveller being unable to join the tour, or being unable to complete the tour due to COVID-19 symptoms, or diagnosis, or close contact with someone who has been diagnosed with COVID-19, then Quadrant Australia will provide travellers with a credit for any unused portions of the itinerary, less any unrecoverable administration and supplier cancellation fees.

In the case of a tour being unable to proceed or a traveller being unable to continue on the tour due to COVID-19 symptoms or diagnosis, Quadrant Australia will do all possible to assist travellers to return to their original point of departure, however travellers will be responsible for any additional costs and government and medical advice will override this responsibility.

If any traveller presents with symptoms of COVID-19, is diagnosed with COVID-19, or has been in close contact with anyone who has been diagnosed with COVID-19 within the past 14 days, they will not be accepted on the tour without providing a negative COVID-19 test received within the past 72 hours. Travellers are responsible for advising Quadrant Australia's tour manager as soon as possible if they feel unwell before, during, or after the tour. Any traveller presenting with any COVID-19 symptoms on tour agrees to consult a doctor and isolate from the tour while awaiting medical clearance. Any unwell traveller must provide medical clearance before re-joining the tour. Travellers are responsible for all associated costs and government medical advice must be followed at all times.